

National Board of Examinations

Question Paper Name : DNB Hospital Administration Paper1
Subject Name : DNB Hospital Administration Paper1
Duration : 180
Total Marks : 100
Display Marks: No

Maximum Instruction Time : 0

Question Number : 1 Question Id : 32718737295 Consider As Subjective : Yes

Please write your answers in the answer booklet within the allotted pages as follows:-

Question Number	Answer to be attempted within	Question Number	Answer to be attempted within
Q. 1	Page 1-5	Q. 6	Page 26-30
Q. 2	Page 6-10	Q. 7	Page 31-35
Q. 3	Page 11-15	Q. 8	Page 36-40
Q. 4	Page 16-20	Q. 9	Page 41-45
Q. 5	Page 21-25	Q. 10	Page 46-50

1. a) In your opinion, which of the various theories of leadership is the most relevant in today's time for managing healthcare systems. [7]
b) What differentiate leaders from the managers? [3]

Question Number : 2 Question Id : 32718737296 Consider As Subjective : Yes

- a) What is a team? [3]
b) How does team dynamics influence outcomes in any organization? [7]

Question Number : 3 Question Id : 32718737297 Consider As Subjective : Yes

- a) Enumerate various distinct characteristics of matrix organization. [4]
b) Advantages of matrix organizations and special challenges in managing such organizations. [6]

Question Number : 4 Question Id : 32718737298 Consider As Subjective : Yes

- a) What do you understand by inventory? [2]
b) Importance of Inventory management in smooth operations of any organization. [3]
c) Discuss the inventory control techniques which help in minimizing Inventory carrying cost and inventory shortage cost. [5]

Question Number : 5 Question Id : 32718737299 Consider As Subjective : Yes

- a) What is quality? [3]
- b) Discuss the challenges of implementing Total Quality Management (TQM) in healthcare. [7]

Question Number : 6 Question Id : 32718737300 Consider As Subjective : Yes

- a) What do you understand by management by walking around? [3]
- b) Discuss advantages of this approach in managing operations in health care organizations. [7]

Question Number : 7 Question Id : 32718737301 Consider As Subjective : Yes

- a) Outline in brief the evolution of the theory of management by enumerating the important milestones in this journey. [5]
- b) Enumerate principles of management. [5]

Question Number : 8 Question Id : 32718737302 Consider As Subjective : Yes

- a) What do you understand by 'Organization' as a function of management. Describe various activities managers perform under this function. [6]
- b) What is the importance of 'Informal Organization' in managing any organization? [4]

Question Number : 9 Question Id : 32718737303 Consider As Subjective : Yes

- a) What is the significance of decision making? Give few examples to illustrate the same. [5]
- b) Compare and contrast centralized vs decentralized decision-making. [5]

Question Number : 10 Question Id : 32718737304 Consider As Subjective : Yes

- a) What do you understand by job description? [5]
- b) How does job description impact various activities related to human resource management? [5]